

September, 2022

Dear Prevea360 Health Plan Member,

Thank you for choosing Prevea360 Health Plan brought to you by Wisconsin-based Dean Health Plan. Prevea360 Health Plan offers the best of three worlds—a strong network of providers, innovative hospitals and comprehensive insurance coverage—all working for you.

The 2023 It's Your Choice open enrollment period will begin on Monday, September 26, 2022, and run through Friday, October 21, 2022.

WHAT'S NEW FOR 2023

The following Uniform Benefit changes will apply to all members of the State of Wisconsin Group Health Insurance Program effective January 1, 2023:

Health Benefits

- Health plans may waive prior authorization for remote patient monitoring when appropriate.
- Separate behavioral therapy sessions for a patient's immediate family will be allowed as part of an ongoing mental health and substance use disorder treatment plan.

PROVIDER NETWORK UPDATES (ACTION REQUIRED)

For 2023, we are optimizing the structure of our Prevea360 Health Plan provider network offerings, adding a second comprehensive provider network option for State of Wisconsin Group Health Insurance Program members to select. You will have the right option for your care needs whether you're in eastern or western Wisconsin.

- Dean Health Plan – Prevea360 East
- Dean Health Plan – Prevea360 West and Mayo Clinic Health System

The best network option for you depends on where you live and where your primary care provider is located. Each of these new network options features access to high-quality care from many local and regional providers.

If you prefer to get primary care in eastern Wisconsin, then select Dean Health Plan – Prevea360 East.

Major Health Systems – Prevea360 East

- Prevea Health Clinics
- HSHS WI Hospitals & Clinics
- Door County Memorial Hospital & Medical Center
- Holy Family Memorial Hospital and Clinics

If you prefer to get primary care in western Wisconsin, then select Dean Health Plan – Prevea360 West and Mayo Clinic Health System.

Major Health Systems – Prevea360 West and Mayo Clinic Health System

- Prevea Health Clinics
- HSHS WI Hospitals & Clinics
- Mayo Clinic Health System
- Oakleaf Clinics
- Black River Memorial Hospital

Review the enclosed service area map for details on the network options. For complete details and to explore the new networks and locate your primary care provider, download the 2023 network directories at prevea360.com/wi-employees.

Be sure to re-enroll for 2023 and select your network option when completing your enrollment elections to ensure access to your network of choice. Additionally, you should review your new ID card closely. The Prevea360 West and Mayo Clinic Health System network name on your ID card will read as Prevea360WMayoClinic. The Prevea360 East network will continue to appear on your ID card as Prevea360. If you do not make any changes to your policy and elect the Prevea360 East network option you will not receive a new ID card.

STAY UP-TO-DATE ON PROVIDER INFORMATION

Review the enclosed Comprehensive Provider Update (also online at prevea360.com/wi-employees) to see those providers who are no longer within the Prevea360 Health Plan network. Please note that providers who have left the network in 2022 will not be available to you in 2023.

It is also important to note that referrals are not needed when receiving care from in-network providers. Prior authorizations are required for certain services (such as high-tech radiology – MRI, PET, CT Scans – and low back pain) and care from all out-of-network providers. The following behavioral health and substance use services require a prior authorization:

- Detox
- Inpatient
- Residential
- Partial Hospitalization/Day Treatment
- Intensive Outpatient
- In-home Therapy

You must tell your provider to contact Prevea360 Health Plan to obtain an approved prior authorization before receiving care. We will notify you and your provider in writing of the decision.

Services received from an out-of-network provider without prior authorization may be denied and would be your financial responsibility. If you have questions about referrals or prior authorizations, please contact the Customer Care Center at 877-230-7555 (TTY: 711).

To find the right doctor for you, our easy-to-use online Provider Directory displays the in-network provider or location nearest to you when searching by ZIP code. Just visit prevea360.com/wi-employees for either the online Provider Directory or the printed version.

Let us know if you have questions about your uniform benefit coverage, and more importantly if you need to know more about how these benefits may affect you and your family. We will continue to provide you with the tools and resources needed to help you better understand these benefits. Please review the enclosed materials, participate in the virtual open enrollment benefit fairs, as well as review the 2023 It's Your Choice materials. View both at prevea360.com/wi-employees and visit etf.wi.gov for the latest information on your benefits, options, frequently asked questions and any plan changes for 2023. Our Customer Care Center is also available to answer any questions.

Thank you for entrusting your good health to Prevea360 Health Plan.

Sincerely,

Prevea360 Health Plan

Enclosures:

2023 Prevea360 Health Plan HMO Plan Book
Prevea360 Health Plan Comprehensive Provider Update
Prevea360 Health Plan Service Area Map